

Schedule of Third-Party Services

Effective May 22, 2026. This Schedule of Third-Party Services supersedes and replaces all prior versions.

This Schedule of Third-Party Services identifies the Third-Party Services Providers Methodology IT ("Provider") uses in delivering services to Client. **"Third-Party Services"** are products or services not exclusively operated or controlled by Provider that Provider uses, resells, or integrates in delivering the Services under the Agreement. The Third-Party Services Provider's own agreements and policies apply to Client's and Provider's use of those services.

UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR CLAIMS CAUSED BY THIRD-PARTY SERVICES OR FAILURES THEREOF. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT'S REMEDY IS LIMITED TO THE REMEDIES PROVIDED BY THE APPLICABLE THIRD-PARTY SERVICES PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED OR HAS BEEN OFFERED THE OPPORTUNITY TO REVIEW THE THIRD-PARTY SERVICES PROVIDER AGREEMENTS LINKED BELOW AND AGREES THAT ITS RIGHTS ARE GOVERNED BY AND LIMITED TO THOSE AGREEMENTS.

Provider may add, remove, or substitute Third-Party Services Providers from time to time without amendment to the Agreement, provided that any substitution maintains substantially similar functionality. Provider will publish the current Schedule on Provider's website. Material substitutions affecting Client's day-to-day operations will be communicated with reasonable advance notice.

1. Core platform and management

VENDOR	SERVICE	TERMS / PRIVACY
Atera	Remote monitoring & management (RMM)	atera.com/legal/
Hudu	IT documentation platform	usehudu.com/legal/
Halo Service Solutions (HaloPSA)	PSA, ticketing, contracts, billing	halopsa.com/legal/

2. Security operations (EDR, MDR, ITDR)

VENDOR	SERVICE	TERMS / PRIVACY
Huntress Labs	Managed EDR, 24x7 SOC, Identity Threat Detection & Response (ITDR)	huntress.com/terms · huntress.com/privacy-policy
DNSFilter	DNS security filtering (on-network and off-network)	dnsfilter.com/legal

3. Security awareness and human risk

VENDOR	SERVICE	TERMS / PRIVACY
Curricula (Huntress)	Security awareness training, simulated phishing	huntress.com/terms

4. Email and collaboration security

VENDOR	SERVICE	TERMS / PRIVACY
Microsoft Defender for Office 365	Native M365 email security (component of M365 licensing)	microsoft.com/legal
Check Point Harmony Email & Collaboration (formerly Avanan)	API-based overlay email security, anti-phishing, anti-malware, DLP	checkpoint.com/about-us/terms-of-use/

5. Identity and access management

VENDOR	SERVICE	TERMS / PRIVACY
Microsoft Entra ID	Identity provider, conditional access, MFA	microsoft.com/legal
Okta	Identity provider (where deployed for specific clients)	okta.com/agreements/

6. Microsoft 365, Google Workspace, and tenant management

VENDOR	SERVICE	TERMS / PRIVACY
Microsoft	Microsoft 365, Azure, Microsoft licensing	microsoft.com/legal
Google	Google Workspace, Google Cloud	policies.google.com
Sherweb	Microsoft Cloud Solution Provider — licensing distribution	sherweb.com/legal
CIPP (CyberDrain Improved Partner Portal)	M365 multi-tenant management automation	cipp.app

7. Cloud infrastructure and virtual desktop

VENDOR	SERVICE	TERMS / PRIVACY
Microsoft Azure	Cloud compute, storage, networking, Azure Virtual Desktop	microsoft.com/legal
Nerdio	Azure Virtual Desktop management automation	getnerdio.com/legal

8. Backup and disaster recovery

VENDOR	SERVICE	TERMS / PRIVACY
Axcient x360Cloud	Cloud-to-cloud backup of Microsoft 365 and Google Workspace data	axcient.com/legal
Axcient x360Recover	Server image-based backup and disaster recovery	axcient.com/legal

9. Networking and connectivity

VENDOR	SERVICE	TERMS / PRIVACY
Cisco Meraki	Cloud-managed firewalls, switches, wireless access points, cameras	meraki.cisco.com/trust
Ubiquiti (UniFi)	Cloud-key-managed firewalls, switches, wireless access points	ui.com/legal
WatchGuard (<i>legacy deployments only</i>)	Firewall and UTM	watchguard.com/wgrd-about/privacy-policy

10. Voice, telephony, and unified communications

VENDOR	SERVICE	TERMS / PRIVACY
Elevate	Cloud VoIP, unified communications, contact center	intermedia.com/legal/north-america/us/agreements

11. Endpoint management (mobile and Mac)

VENDOR	SERVICE	TERMS / PRIVACY
Microsoft Intune	Mobile device management for Windows, iOS, Android, macOS	microsoft.com/legal
Mosyle	Apple-specialist device management (macOS, iOS, iPadOS, tvOS)	business.mosyle.com/terms-of-service

12. Password and secrets management

VENDOR	SERVICE	TERMS / PRIVACY
Keeper Security	Enterprise password management	keepersecurity.com/termsfuse

13. Hardware suppliers

VENDOR	SERVICE	TERMS / PRIVACY
Apple	Macs, iPads, iPhones	apple.com/legal
Dell	Desktops, laptops, servers	dell.com/learn/terms-of-sale
HP	Desktops, laptops	hp.com/us-en/hp-information/end-user-agreement
Lenovo	Desktops, laptops	lenovo.com/us/en/legal
APC / Schneider Electric	UPS, power protection	apc.com/us/en/who-we-are/terms-of-use.jsp
CyberPower	UPS, power protection	cyberpowersystems.com/company/terms

14. Contracting and agreements

VENDOR	SERVICE	TERMS / PRIVACY
Documenso (<i>self-hosted by Provider</i>)	E-signature platform for client agreements	documenso.com/terms

15. AI services

VENDOR	SERVICE	TERMS / PRIVACY
Anthropic	Claude — large language model APIs for AI workflow automation	anthropic.com/legal
Microsoft Copilot (M365)	Embedded productivity AI	microsoft.com/legal
OpenAI (<i>where deployed</i>)	ChatGPT and related model APIs	openai.com/policies
<i>Custom AI platforms per Service Attachment for Artificial Intelligence Services</i>		

16. Distributors and procurement

VENDOR	SERVICE	TERMS / PRIVACY
Ingram Micro	Hardware and software distribution	corp.ingrammicro.com/en-us/legal/terms_of_use
Pax8	Cloud services distribution	pax8.com/en-us/terms
Synnex / TD SYNnex	Hardware and software distribution	synnexcorp.com/terms

17. Compliance and governance

VENDOR	SERVICE	TERMS / PRIVACY
ControlMap	Compliance management / GRC platform supporting HIPAA, SOC 2, PCI-DSS, NIST 800-171, CMMC, ISO 27001 evidence collection and control mapping	controlmap.io/terms
<i>Penetration testing / vulnerability assessment vendor per Project</i>	Engaged as needed for specific assessments	

Disclaimer. Inclusion of a Third-Party Services Provider in this Schedule does not constitute a warranty by Provider regarding the third party's products, services, security posture, availability, or suitability for any particular purpose. Provider selects Third-Party Services Providers in good faith using commercially reasonable judgment but does not warrant their continued operation, terms, pricing, or fitness for Client's specific use case. Where a Third-Party Services Provider materially changes its terms, suspends service, or ceases operations in a way that affects the Services, Provider will work in good faith to substitute a comparable provider or to communicate options to Client.

Update notice.

Provider may update this Schedule of Third-Party Services without amending the Agreement, provided that substitutions maintain substantially similar functionality.